

SUBCHAPTER G—CONTRACT MANAGEMENT

PART 542—CONTRACT ADMINISTRATION AND AUDIT SERVICES

Subpart 542.11—Production Surveillance and Reporting

Sec.
542.1107 Contract clause.

Subpart 542.15—Contractor Performance Information

542.1503 Procedures.
542.1503-71 Information to collect.

AUTHORITY: 40 U.S.C. 486(c).

SOURCE: 64 FR 37228, July 9, 1999, unless otherwise noted.

Subpart 542.11—Production Surveillance and Reporting

542.1107 Contract clause.

FSS STOCK OR SPECIAL ORDER PROGRAM

Insert 552.242-70, Status Report of Orders and Shipments, in solicitations and indefinite quantity and requirements contracts for stock or special order program items. You also may use the clause in indefinite delivery definite quantity contracts for stock or special order program items when close monitoring is necessary because numerous shipments are involved.

Subpart 542.15—Contractor Performance Information

542.1503 Procedures.

542.1503-71 Information to collect.

The system for collecting contractor performance data should include, as appropriate:

- (a) Timeliness of delivery or performance, for example:
 - (1) Adherence to contract delivery schedules.
 - (2) Resolution of delays
 - (3) Number of “show cause” letters and “cure notices” issued.
 - (4) Number of delinquent deliveries.
 - (5) Number of contract extensions resulting from contractor-caused delays.
 - (6) Timely submission or performance or required tests.

(b) Conformance of product or service to contract requirements, for example:

- (1) Quality of workmanship.
- (2) Reliability.
- (3) Adequacy of correction of defects.
- (4) Number of safety defects.
- (5) Number of product rejections.
- (6) Results of laboratory tests.
- (7) Number and extent of warranty problems.
- (c) Customer comments, for example:
 - (1) Number and quality of positive comments.
 - (2) Number and nature of complaints.
 - (3) Adequacy of resolving customer complaints.
 - (d) Terminations for default.
 - (e) On-the-job safety performance record, including the number of lost or restricted workdays due to occupational injuries in comparison to the national average.
 - (f) Adequacy of contractor’s quality assurance system.
 - (g) Compliance with other key contract provisions, for example:
 - (1) Subcontracting program.
 - (2) Labor standards.
 - (3) Safety standards.
 - (4) Reporting requirements.
 - (h) Exhibiting customer-oriented behavior.
 - (i) Other performance elements identified by the Service.

PART 543—CONTRACT MODIFICATIONS

AUTHORITY: 40 U.S.C. 486(c).

SOURCE: 64 FR 37228, July 9, 1999, unless otherwise noted.

Subpart 543.2—Change Orders

543.205 Contract clauses.

- (a) *Construction.* (1) Insert 552.243-70, Pricing of Adjustments, in solicitations and contracts if the contract:
 - (i) Amount is expected to exceed the simplified acquisition threshold.
 - (ii) Will be other than a cost type.
- (2) Insert 552.243-71, Equitable Adjustments, in solicitations and contracts containing FAR 52.243-4.